

STANLEY[®]

FATMAX[®]

IMPORTANT: This document contains the warranty information applicable to your product. The warranty information in your product manual does not apply in Australia, New Zealand and is not applicable to your product.

STANLEY FATMAX POWER TOOL WARRANTY POLICY

The Stanley Fatmax Power Tool Warranties set out in this document are provided to persons who have purchased the STANLEY FATMAX POWER TOOL products specified in this document from an authorized STANLEY FATMAX POWER TOOL reseller. The STANLEY FATMAX POWER TOOL Warranties are not provided to persons purchasing STANLEY FATMAX POWER TOOL product for resale purposes.

1. The 1 Year Limited Warranty:

The 1 Year Limited Warranty is a repair warranty that applies to STANLEY FATMAX POWER TOOL branded products, unless specifically excluded from the 1 Year Limited Warranty as qualified in the following product warranty information.

IN GENERAL:

- 1.1 The 1 Year Limited Warranty period applies for 1 year from the date of purchase from an authorized STANLEY FATMAX POWER TOOL reseller.
- 1.2 The 1 Year Limited Warranty covers the costs of labour and materials only where they are used to repair a manufacturing or material defect in the product.
- 1.3 Proof of purchase (a copy of the tax receipt detailing the date of the purchase, the product purchased & the place of purchase) from an authorized STANLEY FATMAX POWER TOOL reseller is required for all warranty claims.
- 1.4 The 1 Year Limited Warranty period is not extended if for some reason the product is replaced during or after the original 1 Year Limited Warranty period.

2. The 1 Year Limited Warranty excludes:

- 2.1 Freight costs between the consumer and the place of purchase, between the consumer and a STANLEY BLACK & DECKER Australia or STANLEY BLACK & DECKER New Zealand Company Owned Service Centre, or between the consumer and an authorized STANLEY BLACK & DECKER Australia or STANLEY BLACK & DECKER New Zealand Warranty Agent, are not covered by the 1 Year Limited Warranty.
- 2.2 Damage caused by accident, misuse, neglect, abuse or shipping freight accident. For the purposes of the 1 Year Limited Warranty, misuse, neglect and abuse are defined as using the product in a manner not specified by the instruction manual.
- 2.3 Damage caused by use, misuse or abuse of non-approved accessories or attachments, including but not limited to, non-genuine batteries & chargers. For the purposes of the 1 Year Limited Warranty, non-approved accessories, attachments, batteries & chargers are defined as those not specified by the instruction manual.
- 2.4 Failure or damage due to fair wear & tear incurred on the product during the course of normal use. For the purposes of the 1 Year Limited Warranty, fair wear & tear is defined as degradation consistent with that expected for a product of its age, when used in the regular manner and in the normal application the product was designed for, as assessed by STANLEY BLACK & DECKER Australia or STANLEY BLACK & DECKER New Zealand.
- 2.5 Consumable items supplied with, or as part of, the product that are wearing items and have failed due to fair wear & tear. The excluded items are:
 - All accessories (including those sold with the product)
 - Brushes
 - Chucks
 - Cord sets
 - Driver Blades
 - O-Rings
 - Switches

- 2.6 Failure or damage due to excessive use within the 1 Year Limited Warranty period. For the purposes of this warranty, excessive use is deemed to have occurred when a product is assessed by STANLEY BLACK & DECKER Australia or STANLEY BLACK & DECKER New Zealand as displaying wear & tear that is considered abnormal for a product of its age, when used in the regular manner and in the normal application the product was designed for.
- 2.7 Where the failure or damage is due to the product being used to the point where both the field and armature have failed (termed a "double burn out"), only the field failure will be covered under the 1 Year Limited Warranty.
- 2.8 Any product where a modification to the original product has occurred, or where the product casing has been opened, or where actual or attempted repair work on the product has been carried out by anyone other than a STANLEY BLACK & DECKER Australia or STANLEY BLACK & DECKER New Zealand authorized service technician, or where a repair used non-genuine STANLEY FATMAX POWER TOOL parts.
- 2.9 Products from a kit where the manufacturing date code of the product being claimed under the 1 Year Limited Warranty is more than 9 months older than other products in the kit.
- 2.10 Products purchased outside of, or parallel imported into, Australia, New Zealand or the South Pacific Islands.
- 2.11 Products purchased from an unauthorized STANLEY FATMAX POWER TOOL reseller, including on-line trading companies or individuals (e.g. Trading Post, eBay etc) that are not authorized STANLEY FATMAX POWER TOOL resellers in Australia, New Zealand or the South Pacific Islands.

Standard 1 Year Limited Warranty plus 2 Year Extension (Totaling 3 Year Limited Warranty) when registered as MyStanley member

You may extend the 1 year limited warranty for your new Stanley Fatmax power tool to 3 years in total from the date of purchase.

To obtain the extended limited warranty, the registration process must be completed **within 4 weeks** after purchase by registering online at <http://www.stanleytools.eu/3>

Offline registration

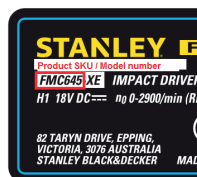
If you don't have access to the internet, please enclose a letter with the following information: First and Last name, Date of Birth, Contact Number, Postal Address, Product SKU/Model Number and the Production Date. Please also provide a copy of your proof of purchase and send to the below address within four weeks of purchase to qualify for an additional 2 years warranty:

STANLEY BLACK & DECKER Australia

STANLEY FATMAX POWER TOOL Warranty Registration
82 Taryn Drive Epping VIC 3076 Australia

STANLEY BLACK & DECKER New Zealand

STANLEY FATMAX POWER TOOL Warranty Registration
39 Business Parade North, East Tamaki, Auckland 2013, New Zealand



Example: the production date in the above example is 2014 19-BM. Look on either the side of the unit or under the battery terminal to find the production date.

3. Products excluded from the 3 Year Extended Limited Warranty Period:

The following STANLEY FATMAX POWER TOOL branded products are excluded from 3 Year Extended Limited Warranty Period.

- STANLEY FATMAX POWER TOOL Batteries & Charger
- Rebuilt, Reconditioned, Ex-Display, Factory Seconds, "Q" & Blemished Products
- Repairs on STANLEY FATMAX POWER TOOL Products
- STANLEY FATMAX POWER TOOL Service Parts
- STANLEY FATMAX POWER TOOL Accessories
- STANLEY FATMAX POWER TOOL Plastic Kitbox

4. 1 Year Limited Warranty on STANLEY FATMAX POWER TOOL Rebuilt, Reconditioned, Ex-Display,

Factory Seconds, "Q" & Blemished Products:

- 4.1 1 Year Limited Warranty applies to any STANLEY FATMAX POWER TOOL branded products that at the time of purchase were sold as Rebuilt, Reconditioned, Ex-Display, Factory Seconds, "Q" or Blemished products by a STANLEY BLACK & DECKER Australia or STANLEY BLACK & DECKER New Zealand Company Owned Service Centre, STANLEY FATMAX POWER TOOL Warranty Agent or an authorized STANLEY FATMAX POWER TOOL reseller (where the product was designated as Rebuilt, Reconditioned, Ex-Display, Factory Seconds, "Q" or Blemished by STANLEY BLACK & DECKER Australia or STANLEY BLACK & DECKER New Zealand at the time of sale to the authorized reseller).

5. 1 YEAR Limited Warranty on STANLEY FATMAX Batteries & Chargers:

- 5.1 STANLEY FATMAX POWER TOOL branded Li-ion batteries that are low in capacity (less than 80% of marked rated capacity), and are over 1 years old according to the date code of the battery, are considered to have incurred fair wear and tear, and are therefore not covered under STANLEY FATMAX POWER TOOL warranties.
- 5.2 STANLEY FATMAX POWER TOOL batteries that have been damaged due to "venting" (as assessed by STANLEY BLACK & DECKER Australia) are not covered under STANLEY FATMAX POWER TOOL warranties. Venting occurs when excessive current draw on the battery pack (through misuse or abuse of the tool the battery pack is attached to) causes a build up of pressure & heat within the battery cell(s), resulting in battery cell(s) damage and / or leakage.

6. 90 Days Limited Warranty on STANLEY FATMAX POWER TOOL Repairs:

- 6.1 Workmanship on, and materials used in, a warranty repair on any STANLEY FATMAX POWER TOOL product conducted by an authorized STANLEY FATMAX POWER TOOL warranty repairer are covered for 90 days from the date of the repair.
- 6.2 Evidence of the date of the previous repair (e.g. repair invoice or job card) is required to claim the STANLEY FATMAX POWER TOOL limited warranty on a repair.

7. 90 Days Limited Warranty on STANLEY FATMAX POWER TOOL Service Parts:

- 7.1 STANLEY FATMAX POWER TOOL service parts are covered by a 90 Day Limited Replacement Warranty. The 90 Day Limited Replacement Warranty covers manufacturing or material defect only.
- 7.2 Separate warranty conditions apply to all STANLEY FATMAX POWER TOOL service parts that at the time of purchase were sold as Rebuilt, Reconditioned, Ex-Display, Factory Seconds, "Q" & Blemished service parts. See section 4 for more information.

8. 1 Year Limited Warranty on STANLEY FATMAX POWER TOOL Accessories:

- 8.1 STANLEY FATMAX POWER TOOL accessories are covered by a 1 Year Limited Replacement Warranty. The 1 Year Limited Replacement Warranty covers manufacturing or material defect only.
- 8.2 Separate warranty conditions apply to all STANLEY FATMAX POWER TOOL Accessories that at the time of purchase were sold as Rebuilt, Reconditioned, Ex-Display, Factory Seconds, "Q" & Blemished accessories.

9. General Warranty Qualifications:

- 9.1 STANLEY FATMAX POWER TOOL reserves the right to inspect any actual or associated products, repairs, service parts or accessories on which a warranty claim is being made, in order to assess eligibility of the actual item for warranty and to ensure appropriate resolution of the warranty claim.
- 9.2 If a claim is made under a STANLEY FATMAX POWER TOOL warranty, STANLEY BLACK & DECKER Australia or STANLEY BLACK & DECKER New Zealand may at its discretion only, opt to replace the product (either with the same product or with a similar product(s) up to the same purchase value as the original product), or to refund the purchase price if for any reason an effective repair (as assessed by STANLEY BLACK & DECKER Australia or STANLEY BLACK & DECKER New Zealand), is unable to be achieved.
- 9.3 STANLEY FATMAX POWER TOOL reserves the right to review and amend its warranty policies and periods on all products, repairs, service parts & accessories, from time to time as STANLEY FATMAX POWER TOOL considers appropriate.

10. How to Request Warranty:

- 10.1 Take the product back to the place of purchase or direct to a STANLEY BLACK & DECKER Australia or STANLEY BLACK & DECKER New Zealand Company Owned Service Centre or an authorized STANLEY FATMAX POWER TOOL Warranty Agent.
- 10.2 Proof of purchase (a copy of the tax receipt detailing the date of the purchase, the product purchased & the place of purchase) from an authorized STANLEY FATMAX POWER TOOL reseller is required for all warranty claims.

11. Warranty Repairers:

- 11.1 Only service technicians at STANLEY BLACK & DECKER Australia or STANLEY BLACK & DECKER New Zealand Company Owned Service Centres or at authorized STANLEY FATMAX POWER TOOL Warranty Agents can perform warranty repairs.
- 11.2 A list of the contact details for STANLEY BLACK & DECKER Australia or STANLEY BLACK & DECKER New Zealand Company Owned Service Centers and authorized STANLEY FATMAX POWER TOOL Warranty Agents can be found on our website.
- 11.3 Authorized STANLEY FATMAX POWER TOOL Warranty Agents may vary these Terms and Conditions at their own expense.

12. Statutory Warranties:

- 12.1 Our goods come with guarantees that cannot be excluded under Australian or New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Your Purchase Record

Date of Purchase:

Model Number:

Retailer:

IMPORTANT: Retain the purchase receipt and this warranty booklet for future reference & warranty claims. DO NOT MAIL RETURN.

ATTACH PURCHASE
RECEIPT HERE

STANLEY BLACK & DECKER
82 Taryn Drive
Epping, Victoria 3076
Australia: 1800 338 002
New Zealand: 0800 339 258

Part No. N90612518

07/14